

# Reporting a claim or breakdown...

## Call: 0203 738 7447

**Our UK call centre is open 24 hours, 7 days a week, all year round.**

### Important claims information

You must report all claims, whether or not they are your fault and whether you plan to make a claim or not. You should call to report a claim as soon as possible and within 12 hours of the incident occurring.

### Legal Cover

Your policy also includes access to a legal service.

In the event you have an accident that wasn't your fault then this legal service can help with the following;



Suitable replacement vehicle (additional terms apply).



Policy Excess Recovery.



Personal Injury Compensation.



Uninsured loss recovery and any out of pocket expenses i.e. loss of earnings.

Our claims agents are on hand 24/7 to discuss this benefit and can be used by calling the number above. Full information on this product can be found on the policy documents section of the One Call website: <https://www.onecallinsurance.co.uk/policy-documents>